



Hi Caterina,

Thanks so much for booking 2 for a General Tour on Thursday, July 27, 2023! We're looking forward to having you.

Please review our [terms & conditions](#) prior to your tour.

Below are some details about your activity:

- **Booking ID:** B-V4YGEMV
- **Tickets:** General Tour: 2x Adult (Ages 13+)
- **Tour date:** Thursday, July 27, 2023
- **Start time:** 12:00pm
- Please check-in 30 minutes prior to your confirmed tour time. General Tours line up 10 minutes prior to departure time.
- **Meeting location:** [Indian Rte 222, Page, AZ 86040, USA](#) | After checking in and receiving your ticket from our fee booth, guest(s) will meet at the southeast corner of the Ken's Tours building (by the yellow sign that reads "Please Wait Here", 10 minutes prior).
- **Cancellation / Refund Policy:** Cancellations must be made 72 hours prior to tour departure date / time for a refund. There is no refund for cancellations within 72 hours of the scheduled time of tour departure. If Ken's Tours cancels tours due to weather, you will receive a full refund. On delayed openings, you have the option to get a refund if you cannot make the delayed tour time..

All Groups who have **NOT** checked-in and received their tour ticket 10 minutes prior to the scheduled departure of the tour, forfeit their reservation and those spaces will be filled with walk-ins. **NO REFUNDS will be given in this situation.**

Please make sure that you, and each member of your group, complete their waiver below prior to your reservation to reduce your check-in time:

[Ken's Tours Liability Waiver](#)

This email can be forwarded to the other members of of your group to complete their waiver, or you may enter their email once you have completed yours to have it automatically sent to them.

Ticket:



Important Information:

Check-In / Cut Off Time

Please check-in 30 minutes prior to your confirmed tour time. General Tours line up 10 minutes prior to departure time. All Groups who have **NOT** checked-in and received their tour ticket 10 minutes prior to the scheduled departure of the tour, forfeit their reservation and those spaces will be filled with walk-ins. **NO REFUNDS will be given in this situation.**

Navajo Nation Park Permit Fee

The Navajo Nation Park Permit Fee of \$8.00 is required when visiting Lower Antelope Canyon.

The Permit fee is valid for 1 day only. If you have paid this fee at another Lake Powell Navajo Tribal Park, you can request a refund upon arrival at Ken's Tours. (Please bring your Receipt or Confirmation Letter upon arrival)

You have already paid for the Navajo Nation Park Permit Fee when you booked this reservation.

Time Zone

We follow Arizona Standard Time (MST). We share the same time as the City of Page, Flagstaff, Grand Canyon, and Phoenix. During Daylight Savings guest will experience a time change driving through the state of Utah and the Navajo Reservation.



You are more than welcome to take pictures on this tour. One camera limited per person. Lower Antelope Canyon offers great lighting all day long. The canyon runs north to south, as the sun moves across the sky, different parts of the canyon gets highlighted. No matter when you visit Lower Antelope Canyon it will be spectacular.

Pregnant Women are HIGHLY discouraged due to the strenuous nature of the tour.

Strollers and Wheel based devices will not be allowed on the tour.

Infants and Toddlers

If your child cannot walk during the tour. It is required that you carry your child in a front chest carrier or a back pack carrier.

Items to bring:

- Bottled water
- Comfortable footwear. Hiking shoes are preferred.
- Sunscreen
- Hat
- Tips are appreciated for tour guides!

Not Allowed:

- No hiking sticks or canes
- No bags & backpacks (including fanny packs, hydration bags, crossbody/messenger bags, purses)
- No tripods, monopods, selfie-sticks, camera bags, stabilizers
- No GoPros, Action cameras or camcorders **(no filming inside the canyon)**
- No open-toed shoes, sandals or high heels (proper clothing required)
- No umbrellas
- No pets or service animals
- No firearms or weapons
- No drones are allowed
- No Smoking (inside building or canyon)
- Cremation spreading is not allowed in Navajo Nation Tribal Parks

Safety Tips:

- Bring water for hot days
- Closed Toes Shoes
- Check the weather before tour
- Know signs of dehydration
- You must stay with your tour guide at all times for your safety.



- **Ladders:** There are steel ladders anchored into the canyon walls. The ladders vary from 3 ft. to 25 ft. being the longest. Ladders over 8 ft. have handrails in place. The canyon is easily accessible going in and out. There are escape rope ladders placed on top of the canyon, in metal boxes, for any type of emergency.
- **Health Concerns:** The canyon trail is a bit rigorous and long, with low-hanging rocks, narrow passageways, and narrow and steep ladders. It is recommended that if you get short-winded (we are above 4,000 elevation, so please be advised for shortness of breath for those that live at sea level), have knee or hip joint problems, or have heart problems that you advise your physician before trying to hike the canyon.
- No pets or animals are allowed into the canyon: We are sorry for this inconvenience, but to respect our guests that are allergic to dogs, cats, and other animals, we request you do not bring your pets and/or animals into the canyon. We abide by strict rules and regulations to protect and preserve the canyon.
- The speed at which people move through the canyon is outside of our control. If planning another activity following this tour, please leave an extra 1-2 hours after this tour during peak times.

For more information about Navajo Nation Tribal Park Rules & Regulation Visit:

<https://navajonationparks.org/rules-regulations/>

When the temperature reaches 110°F (43°C), Antelope Canyon will probably be closed, for your safety, due to excessive heat. During July and August, this can happen as early as 11 AM each day. We are opening earlier to accommodate as many people as possible.

Please remember that if you need to cancel or reschedule the activity for any reason, you can call (928) 645-6997 or email kens.tour.booking@outlook.com. Your booking confirmation number is B-V4YGEMV. If you have any other questions, feel free to get in touch.

See you soon!

Ken's Tours



Receipt from Ken's Tours

Amount Paid	\$146.06
Purchase Date	February 21, 2023
Payment Method	Master Card xxxx-0341

Hi Caterina,
Thank you for submitting a payment to **Ken's Tours!** Please note that an additional confirmation email with important details about the activity is sent separately.

Description	Subtotal
General Tour	\$146.06
2x Adult (Ages 13+)	\$110.00
1x Charge - 2 Navajo Park Permits	\$16.00
Taxes and Fees	\$20.06
Order Total	\$146.06
Paid: Master Card xxxx-0341 (February 21, 2023)	\$146.06
Balance Due	\$0.00

Need Help?
kens.tour.booking@outlook.com
[928-645-6997](tel:928-645-6997)

Powered by [Peek](#)
Payment ID: PMT-V49MDBK
Transaction ID: TXN-EAJQ9ZW
Order ID: O-97BPJ5D